



U.S. Customs and
Border Protection

January, 2010

Dear C-TPAT Partner,

I am pleased to announce our second Partner Survey. C-TPAT is always working to improve, and your opinions are important to that effort. I hope to include preliminary responses at the 2010 C-TPAT Security Conference in Los Angeles in March, 2010.

The survey is being conducted for CBP, via the Internet, by the Center for Survey Research (CSR) at the University of Virginia. The enclosed letter from CSR provides further details about the survey. Also, please watch for e-mail messages from C-TPAT and the Center for Survey Research about the beginning of the survey, which will be coming soon.

The purpose of the survey is for CBP to better understand the benefits received by partners, to measure your satisfaction with the C-TPAT program, and to learn how CBP can make the program even better for companies like yours. After reflecting on the 2006/7 survey, CBP shortened this year's survey and eliminated detailed questions about implementation costs to make it easier for you to respond.

All C-TPAT participants are being asked to complete this survey. Participation in this survey is voluntary, and your individual responses will remain completely anonymous to CBP. Our goal is to receive completely unbiased and honest information from every member so that we can make the partnership the best it can be.

Thank you in advance for your help.

Sincerely,

A handwritten signature in blue ink that reads "Bradd M. Skinner".

Bradd M. Skinner
Director, C-TPAT/Industry Partnership Programs
Office of Field Operations
U.S. Customs and Border Protection

